



Joy Lane Primary School

A Love of Learning, for Life, for All

Oyster Bay Nursery & Oysters SRP (ASD)

Executive Headteacher: Ms D J Hines

Head of School: Mr M Ashley-Jones

Gilwell Park Update

18th September 2020

Dear Parents and Carers

I am now writing to you with additional information with regards to the Gilwell Park Residential that was re-arranged for the end of October.

We have now had confirmation from Customer Support informing us that our booking has been officially cancelled due to Covid-19 and subsequent site closure, which means that we will get a full refund of all monies paid to the centre for the proposed residential trip. They have also informed us, however, that due to the volume of refunds that need to be issued, the process may take between 8 and 12 weeks.

As soon as we are in receipt of the refund from Gilwell Park, we will be in a position to repay all payments to parents and carers. Thank you in advance for your understanding and patience with this.

Yours sincerely

Mr M Ashley-Jones

Head of School